

Customer Spotlight Q&A: Panola College

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EMS Program Director at Panola College

Can you tell us about your background and your organization?

I am the new EMS Program Director for Panola College in Carthage, TX and also teach for Christus EMS. I have been in EMS for 22 years and EMS education for 12 of those years. I started using the PSG Flipped Classroom product last year. I have been interested in the flipped classroom, but it took a while to convince everyone to give it a try. Our hopes with the change was to improve pass rates, produce a better prepared provider, and to make the class more student-centered and interactive.

EMS and Paramedic education is rapidly changing; how has EMS education evolved since you were a student?

Everything about EMS education has changed since I went to school. Our class was completely PowerPoint and lectures. About the only thing that has remained the same since my student days are the credit hours and clinicals. I love all the changes, and EMS education is so much better now than when I was in school.



Products Used

- EMT Flipped Classroom
- Paramedic Flipped Classroom

Key Benefits

- ✓ Improved pass rate from 38% to 100% at Panola College in the first year after switching to Flipped Classroom
- ✓ Improved pass rate from 75% to 88% at Christus EMS in the first year after switching to Flipped Classroom
- ✓ Increased student engagement in course discussions

How do you feel Flipped Classroom improves the student and teaching experience compared to a traditional classroom setting?

We absolutely love the Flipped Classroom. The thought of flipping the classroom was exciting and a little intimidating at first. Once we got into the JB Learning platform and looked around it, we were excited about the new opportunities it would bring. The platform has all the lesson plans ready and the day all planned out for you. They have all the daily quizzes already set up. This allowed me time to go through the course and prepare as well as add in some other resources. Thanks to JB Learning, it was such an easy switch to flipped classroom-styled learning. We were able to add in extras to make our course more localized for certain topics. The students were so much more engaged and seemed to get a much deeper understanding of the topics. They asked more questions than any other class as well, which led to better discussions around the material.

What kind of success have you seen since moving to Flipped Classroom? (ex: improved certification pass rates, success stories, etc.)

When I first moved to the Flipped Classroom, I was teaching for both Christus and Panola College. My hope was to increase pass rates, recruit more students, and produce better providers. We were able to increase EMT pass rates from 75% to 88% at Christus and 38% to 100% at Panola for the first course. I was blown away at the improvement. We also switched a Paramedic course taught at Christus in conjunction with another college and were able to finish with 87.5% first-time pass rate, and I am sure the remaining students will pass on the next try. Not only did our pass rates go up, but the quality of the provider went up as well. These students were more confident and competent to enter the field as an entry level provider. They were actually teaching some of their preceptors new information they were learning in class. We will NEVER be returning to PowerPoint and dull lectures! We are flipped for good!!



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Are there any closing words you'd like to share with people considering using the Public Safety Group Paramedic Flipped Classroom Program?"

If you are considering flipping your classroom, I say GO FOR IT! There are a lot of products out there, but this one really makes it easy because all the hard work is done for you. It is a great starter product that you can use straight out of the box and then add more localized additions as you go. If you truly use the flipped classroom as it is designed, you are guaranteed to see a difference in student engagement, learning, and satisfaction. My students were asking each other harder questions in class than were even in the test bank. I cannot say enough about how much better this is for our students as well as the instructors Teaching is actually fun again!

For more information on Flipped Classroom, please visit go.psglearning.com/emtflipped or go.psglearning.com/paramedicflipped.

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