

## Customer Spotlight Q&A

### Ysleta del Sur Pueblo Tribal Fire Department

**Martin Dominguez**, Training Officer

#### Can you tell us about your organization and your role there?

I am the Training Officer for Ysleta del Sur Pueblo Tribal Fire Department. We are a combination fire department with 16 paid staff and 10 volunteers. We are located in far West Texas and respond to 911 calls primarily on tribal land and in the surrounding community through mutual aid. Prior to retiring from El Paso Fire Department after 23 years of service, I taught PEPP to EMTs, paramedics, and firefighters at El Paso Fire Department Training Academy. I am now bringing PEPP to the Ysleta del Sur Pueblo Tribal Fire Department.

#### What needs led you to consider PEPP for pediatric training?

Many first responders I've met don't feel comfortable running pediatric calls. We typically encounter them less often than adult patients. PEPP gives us valuable assessment knowledge and emphasizes unique characteristics of pediatric patients, how to assess them, and most importantly, what to do—all in one course. The BLS Hybrid version of the course fills our basic need for all levels of prehospital providers.

#### What's the most valuable aspect of PEPP that you feel is important in your field of work?

Combining online, at-your-own-pace training and face-to-face interaction with an instructor is a great way to optimize learning. Simulations give students the opportunity to ask questions and feel more comfortable with what they recently learned. The most valuable aspect of PEPP to me is the combination of concepts in the hybrid online modules with the in-person scenarios and skills.

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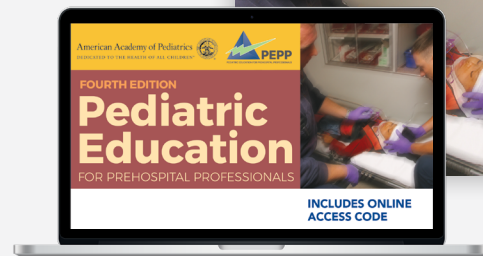
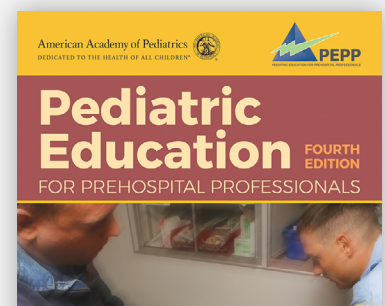


#### PRODUCTS USED

*Pediatric Education for Prehospital Professionals (PEPP), Fourth Edition*

#### Key Benefits

- ✓ Increases first responder comfort running pediatric calls
- ✓ Hybrid learning format helps optimize learning while giving students chances to apply what they've learned in person
- ✓ Helps students feel more comfortable with pediatric care and baby deliveries on actual 911 calls



## What kind of successes can you point to after training with PEPP?

The concepts I learned in PEPP helped me successfully care for countless pediatric patients over the 19 years I worked in the field. Some of the feedback I received from previous students includes telling me how they used training shortly after taking the PEPP course on actual 911 calls. My students described a beautiful baby delivery experience on a 911 call where all went well. They shared how PEPP training helped them during these events. Their success stories bring back wonderful personal memories and are a joy for me to hear about.

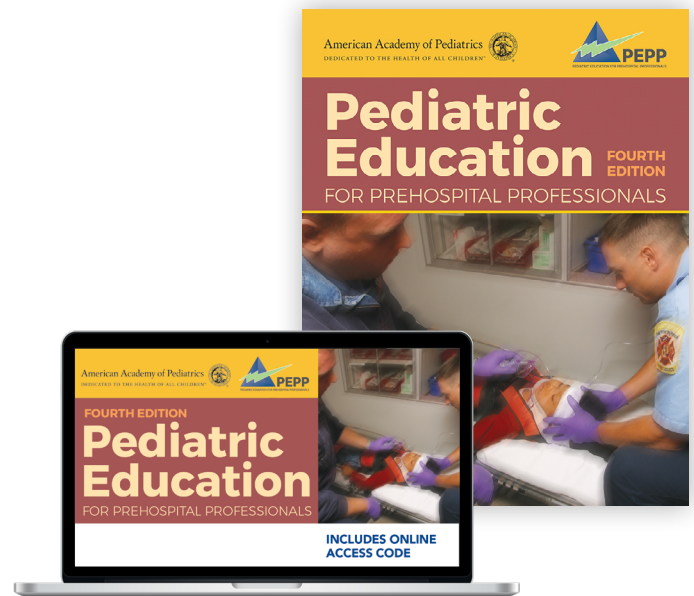
## How would you compare PEPP to PALS or other well-known training programs?

Other courses focus on different information than what is presented in PEPP. PEPP taught me to begin our assessment at the doorway using the Pediatric Assessment Triangle and to rapidly determine how quickly we need to act. Learning how to recognize the difference between respiratory distress vs. respiratory failure and the need to intervene can prevent a child from deteriorating further. Also, if a child is not critical, we should slow our approach and use caregivers to help keep the child calm to obtain a better assessment. These fundamental concepts eventually made their way into EMS textbooks and other well-known courses. Other courses are good, but PEPP was the first course that presented many key pediatric concepts all together. PEPP continues to include important concepts about pediatric patients that are still not included in other courses.

## What would you recommend to new PEPP users to make the most of this training?

I recommend taking the hybrid course and asking lots of questions during the in-person skill station portion of the course. Take your time learning the concepts in PEPP. Your training will kick in, and you can easily apply it in real-world situations.

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***Pediatric Education for  
Prehospital Professionals***  
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